

DOMAINE SERENE Business Membership

Company Name:
Primary Member Name & Title:
Email address:
Phone number:
DOB:
Authorized User #1 Name & Title:
Email address:
Phone number:
Authorized User #2 Name & Title:
Email address:
Phone number:
Authorized User #3 Name & Title:
Email address:
Phone number:
Authorized User #4 Name & Title:
Email address:
Phone number:
Authorized User #5 Name & Title:
Email address:
Phone number:
Delle 11
Billing address:
Street
City, State, Zip
Alternate shipping addresses:
Street
City, State, Zip
Name of individual or business that referred you (if applicable):
What kind of Business are you?



DOMAINE SERENE Business Membership

Membership Terms of Service Agreement

This agreement governs the Member's participation in the Domaine Serene Vineyards & Winery Wine Club.

- a. Member acknowledges and agrees that Member is at least 21 years of age. Member acknowledges and agrees that Memberships are limited to two individuals residing in the same household.
- b. The initial term shall be 12 months and will automatically renew for a 12-month period annually. After the initial term, Member can cancel their Membership at any time by giving DS notice of their intent to cancel prior to their credit card being processed in connection with the subsequent recurring shipment. If the Membership is cancelled by Member or DS during the initial term, Member will be charged a one-time cancellation fee of \$100.
- c. Member will receive recurring shipments of wine during the year depending on Member's Membership level. DS shall notify Member of upcoming recurring shipments by email prior to processing each shipment. If Member's address, phone number, email, or credit card changes, Member agrees to inform DS of such a change as soon as possible, and in all cases prior to Member's credit card being processed in connection with the subsequent recurring shipment. Member agrees to pay any misdirected shipment fees incurred because of inaccurate shipping information.
- d. Member authorizes DS to automatically charge the credit card on file prior to the shipment for a fee based on the bottle commitment for the Membership.
- e. Members will earn Rewards Points when they purchase DS wine or merchandise that can be redeemed for various experiences and merchandise. Reward Points will be null and void in the case of Membership cancellation.
- f. DS reserves the right to amend all aspects of Membership, including but not limited to frequency of recurring shipments, wines offered, wine release schedule, rewards points, and rewards offered.
- g. Recurring shipments and any other order by Member can either be collected from the DS clubhouse located at 6555 NE Hilltop Lane, Dayton, OR 97114 ("Clubhouse") or shipped. An order that is shipped must be signed for at delivery by someone who is at least 21 years of age. DS recommends shipping to a business address or FedEx Authorized Ship Center to ensure delivery on the first attempt. DS cannot ship an order to P.O. boxes and can only ship to states which legally allow wine shipments. An order shipped to Alaska and Hawaii will ship via air. Any order is subject to the taxes and alcohol beverage delivery laws of the state of delivery. To ensure the quality of Member's wines, DS reserves the right, at its sole discretion, to hold an order due to weather conditions.
- h. Once an order has been shipped, it cannot be refunded, recalled, customized, or reprocessed. If the order is returned to DS, and Member does not make a reasonable alternative arrangement to collect the order, the full value of the order, including tax and shipping, may be transferred to a non-refundable e-gift card, which will be emailed to Member's email address on file. Gift card cannot be used for subsequent recurring club shipments.
- i. Due to storage limitations, an order cannot be picked up at any of DS' wine lounges. Additionally, DS requires that each Member pick up their wine within 60 days of order processing. As a courtesy, DS will make three phone calls and send three emails to notify Member that their order is available for pick-up. If an order is not collected at the Clubhouse within sixty (60) days of the first reminder to Member related to such order, the full value of the order, including tax and shipping, may be transferred to a non-refundable e-gift card, which will be emailed to Member's email address on file. Gift card cannot be used for subsequent recurring club shipments, and Membership may be cancelled after two issuances of gift cards for shipments not picked up within the allotted time.



DOMAINE SERENE Business Membership

By signing below, Member agrees to be bound to these Terms and Conditions offered by Domaine Serene Vineyards and Winery, Inc.. Membership Agreement may be amended periodically.

Primary Member:	Authorized User #3:	
Date:		
Authorized User #1:	Authorized User #4:	
Date:	Date:	
Authorized User #2:	Authorized User #5:	
Date:	Date:	